



RCP PARKING LTD GENERAL CAR PARK TERMS & CONDITIONS

- Our car parks are patrolled. Failure to comply with the following terms & conditions may result in offending vehicles being issued with a Parking Charge Notice.
- Valid tickets must be clearly displayed inside the windscreen with the date, expiry time, fee paid and serial number clearly displayed and unobstructed.
- Tickets are not transferable between vehicles.
- The Blue Badge scheme is not operated in our car parks. All Blue Badge holders must obtain a valid ticket and display clearly.
- Vehicles must be parked within the marked bays &/or not be parked in a way so as to cause obstruction to others.
- Our car park operating hours and tariffs are as displayed.
- Once the vehicle has left the car park a new ticket requires to be purchased upon re-entering the car park.
- Vehicles are parked entirely at owners risk & RCP Parking Ltd. accepts no responsibility for loss or damage to vehicles or their contents howsoever caused.
- The Parking Charge Notice is £100.00 reduced to £50.00 if paid within 14 days. Vehicle keeper details may be requested from DVLA.

ONLINE & MOBILE PAY TERMS AND CONDITIONS

An Online/Mobile Pay payment does not guarantee a space upon arrival at the given car park

Note: Many of our car parks are very busy & we recommend arrival before 08:00 to find a space.

- All Online/Mobile Pay payments must be made within 15 minutes of parking.
- If for whatever reason the given car park becomes unavailable we will use our best endeavours to contact you in advance and offer an alternative car park. If you do not wish to accept RCP Parking's offer of alternative parking you may cancel your booking
- Once you have clicked on 'Add booking' online, and you have reached the payment page, you are deemed to be accepting our Terms & Conditions Every effort should be made to print and display the 'Car Park Booking Ticket' slip clearly in the vehicle windscreen. Displaying the 'Car Park Booking Ticket' slip is not mandatory
- Buying an online ticket before your vehicle is parked does not guarantee a space

RCP PARKING CUSTOMER CANCELLATION POLICY

- Online & MobilePay bookings – Cancellations received a minimum of 2 working days before the booked arrival date will receive a refund less a cancellation fee (1.50) and must contain the relevant Online or MobilePay booking reference number
- Online & MobilePay bookings – Cancellations received with less than two working days' notice of the original booking will be issued a partial refund; less the two days parking notice required
- Refunds will only be made to the original card on which payment was made. We aim to process refunds within 7 working days